

**STATEMENT OF PURPOSE**

**Health & Social Care Act 2008**

**Health & Social Care Act 2012**

**STATEMENT OF PURPOSE PART 1**

**Health & Social Care Act 2008, Regulation 12, Schedule 3**

**The provider’s business contact details, including address for service of notifications and other documents, in accordance with sections 93 & 94 of the Health & Social Care Act 2008**

1. **POVIDERS NAME & LEGAL STATUS**
* Our CQC Registration Number: 1-199709289
* Our CQC Registered Manager: Ian Blakey
* Our Address: Marisco Medical Practice

Stanley Avenue

Mablethorpe

Lincolnshire

LN12 1DP

* Our Phone Number: 01507 473483
* Our e-mail address: enquiries@mariscomedicalpractice.com
* Our website address: <https://www.mariscomedicalpractice.com>
* The legal status of our practice: Partnership
* Our Partners: Dr S Lowe

Mr I Blakey

Mrs D Lowe

**STATEMENT OF PURPOSE PART 2**

**Aims & Objectives**

**Our aims and objectives in providing the regulated activities and locations are shown in part 3 of this statement of purpose.**

* Our practice ethos is to provide high quality medical care in a professional, friendly, patient-centred compassionate manner to the people of Mablethorpe and surrounding area.
* We aim to provide primary care services that are responsive to the changing health needs of the community as informed by direct and indirect involvement with patient groups, individuals, other care providers and official bodies.
* We believe that the delivery of high-quality services is dependent upon the quality of staff available to deliver those services. We are committed to the recruitment, retention, and personal development of appropriately trained staff. Staff welfare, training and development will be an integral part of our organisation. We will ensure that staff are recruited, trained, mentored, and managed without discrimination.
* We will use intelligence from other healthcare organisations in order to perform and develop the delivery of services for patient care. We will work in partnership with all appropriate organisations to ensure that the services we develop and deliver are caring, responsive, safe, effective, and well-led, which appropriately meet the demands of our population.

Organisations including:

* + CCG
	+ NHSE
	+ CQC
1. **OUR AIMS**
* To ensure that our services are delivered in a caring, safe, effective, responsive, and well led manner.
* To always show our patients courtesy and respect irrespective of ethnic origin, religious belief, and personal attributes.
* To involve our patients in decisions regarding their treatment and care.
* To promote good health and well-being to our patients through education and information.
* To encourage our patients to get involved in the practice through engagement with regular feedback, surveys, and participation with the practice “Patient Participation Group”.
* To ensure that all members of the team have the correct skills and training to carry out their duties competently.
* To be a teaching and learning organisation, continually improving what we are able to offer patients and actively participating in the training of present and future generations of healthcare professionals.
* To care for our staff, offering support and training to do their tasks and to protect them from abuse.
* To provide our patients and staff with an environment that is safe and friendly.

**STATEMENT OF PURPOSE PART 3**

**Health & Social Care Act 2008**

**Location, and the people who use the service there, their service type(s), their regulated activities.**

1. **Name of CQC Registered location: AWAITING APPROVAL**
	* Marisco Medical Practice Marisco Medical Practice, Enterprise Centre Hub Stanley Avenue BOSTON ENTERPRISE CENTRE Mablethorpe Venture House, Enterprise Way, Boston

Lincolnshire Lincolnshire.

LN12 1DP PE21 7TW

* + **Branch Surgery:**

The Broadway

Sutton-on-Sea

Lincolnshire

LN12 2JN

**Our CQC Regulated Activities**

* + **Treatment of Disease, Disorder, or Injury.**
		- Consultation with a health care professional
		- Onward referrals for treatment and care by other health care providers
		- Prescribing support and advice, including the prescribing of medications
		- The management of patients with conditions from which recovery is generally expected, for the duration of that condition, including relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable.
		- The general management of the patients who are terminally ill.
		- The management of chronic disease in accordance with NICE guidance and in partnership with patients.
		- Vaccines and immunisations.
		- Smoking cessation advice
		- Weight management and dietary advice
		- NHS Health Checks
		- Baby Clinics
		- Ear Syringing
		- Wound Dressing
	+ **Diagnostic and Screening Procedures**
		- Cervical Screening
		- Phlebotomy
		- Ambulatory blood pressure monitoring
		- ECGs
	+ **Family Planning Services**
		- General contraception advice
	+ **Minor Surgery Procedures**
		- Surgical removal and curettage of benign skin lesions
		- Joint and peri-articular injections
		- Cryotherapy of warts, verrucae, and benign skin lesions
		- Miscellaneous minor surgical procedures
	+ **Maternity and Midwifery Services**
		- Support and advice during pregnancy
		- Vaccinations as appropriate
		- Neonatal check
	+ **Enhanced Services**
		- NHS Health Checks
		- Dementia Screening
		- Minor Surgery
		- Immunisations including Seasonal and catch-up campaigns
		- Oral Anti-Coagulation – Initiation and monitoring
		- Phlebotomy
		- Replacement of vaginal pessaries
		- Ambulatory 24-hour BP/ECGs
		- Specialist drug monitoring
		- Primary prevention programmes
		- INR – Warfarin Monitoring
		- Learning Disability reviews
		- Quality Care Framework (QOF)
		- Older Adults and Frailty
		- Spirometry
		- Out of area registrations
	+ **Non-NHS Services**

We also provide services which are non-NHS and are paid for by the patient or requesting organisation:

* + - Private medical insurance reports and medicals
		- Sports, Taxi and HGV medicals
		- Fitness Certificates
	+ **Access**
* For patients who do not speak English a family member can translate at their request. The practice also provides a telephone translation service. On request we will provide information in larger fonts or electronically.
* The practice adopts accessible standards for patients that are Sight/hearing impaired.
* The practice website has a function that allows automated translation for those patients whereby a patient can select the chosen language.
* The practice is fully accessible to wheelchair users with ample parking for disabled.
* *The Practice also offers increased access and Capacity via “A New Telephone Hub” for Marisco Practice patients, to answer incoming patients calls to enhance the patient experience and to improve the service provision and access.*
	+ **Consent & Chaperone**
		- We have multiple patient consulting rooms that are away from the reception area and adjacent to the reception area, both are private where no conversation can be overheard or examination seen.
		- No patient is ever examined or any procedure undertaken without gaining consent.
		- A chaperone is available upon request.
		- A confidential room is available should any patient/visitor wish to speak to a member of staff privately.
	+ **Carers**
		- We encourage patients to let us know if they are a carer or are cared for by another person as this helps to alert us to possible needs in this role.
		- A carer is someone who, without payment, provides help and support to a partner, child, relative, friend or neighbour who could not manage without their help. This could be due to age, physical or mental illness, substance misuse or a disability.
	+ **Confidentiality & Access to Patient Information**
* All patient information is confidential and we fully comply with the Data Protection Act.
* All employees have access to this information as part of their role within the practice, each staff member is required to undertake mandatory training in confidentiality and are all required to sign the practice confidentiality agreement.
* Relevant information may be shared with other healthcare providers when relevant and appropriate to the patient’s ongoing healthcare, and where the patient has consented to sharing information.
* Those individuals have a professional and contractual duty of confidentiality.
* No confidential or patient identifiable information will be disclosed to other organisations/individuals without explicit consent from the patient, unless ordered to do so by a court order or whereby it is in the public interest to do so to prevent harm.
* New GDPR laws allows access to health records, the practice has appropriate forms available for those patients that would like to access the information held by the practice that is about them.

• **Comments, Suggestions and Complaints**

* We welcome comments and suggestions on our services and have a protocol for dealing with complaints.
* The practice has a complaints officer and in the first instance a complaint will be received by the complaints officer who will ensure all relevant details are recorded, arrange for the complaint to be investigated and respond in a timely manner.
* If a complaint is not resolved to the satisfaction of the complainant the health service ombudsman can investigate independently.

**STATEMENT OF PURPOSE PART 4**

**Health & Social Care Act 2008**

Registered manager details

1. **Practice Registered Manager details**
	* **Registered Manager:** Ian Blakey
	* **Business address**: Marisco Medical Practice Mablethorpe LN12 1DP
	* **Telephone** : 01507 473483
	* **E-mail address:** ian.blakey@nhs.net